

## July 2022 Newsletter

Monthly Highlights from the new Streets to Home Partnership

### INTRODUCING SARAH YULE, THE NEW STREETS TO HOME PARTNERSHIP MANAGER



#### Can you tell us a bit about your background?

Hi, my name is Sarah, and I am the recently appointed Partnership Manager for the Streets to Home Service. I have 34 years of experience in the housing field for a local authority in Suffolk, 29 of which I spent working in homelessness. I have worked on the front line directly with service users and in management roles during that time, including managing the local Council's 24/7 temporary accommodation provision.

#### What interested you in this role?

I was attracted to the Partnership Manager post after reading about the new approach to providing assistance to people who are street homeless. The aim of the service is to help people to get back on their feet, live more independently and to fulfil their potential and I am very much looking forward to playing a part in making that a success and working with you all.

#### What is the main purpose of this new role?

The main purpose is to ensure that the agreed collaborative way of working across partners is delivering on the desired outcomes. We all want this to be a success so it will be my job to make sure we work together to accomplish that.

#### How do you like to spend time away from work?

I love animals and spending time with family, both of which I find really help me to de-stress and switch off after a hard day at work.

### PARTNER FOCUS

Each month we focus on one partner organisation to share what they do

#### CGL

##### Who are CGL?

Change Grow Live, one of the Streets to Home partners, is a national charity whose mission is to help people change the direction of their lives, grow as individuals, and live life to its full potential. We exist to help people achieve their goals, to be the best that they can be and to help change society for the better.

##### Who are the Street Outreach Team?

The Street Outreach service is run by CGL. The team guides and supports rough sleepers within the City of Cambridge. We identify and work with people over the age of 18 and help people on the street, or at the Wintercomfort day centre, letting them know the options available to them. We believe in people, and this means that we focus on the people who use our services and do everything we can to make sure we're giving the best service possible. When you come to one of our services, we'll make you feel welcome and supported, and we'll always treat you as an individual.

##### The support we offer

We start the day at 6am and help signpost people to places where they can get food, showers, and clothes. We give people the information they need to make an informed choice about what to do next, which includes the option to create an 'action plan' detailing how we will help them find out what housing options are available to them. This could include advising them to visit the appropriate local authority, referring them to external services and accommodation for support or offering them a room at one of our partners such as Jimmy's.

##### How to contact us

We are in the office weekdays from 8am to 4pm. You can contact us on 01223 366292. If it's out of our office hours, please leave a message and we'll get back to you as soon as possible. Are you concerned about a person or people rough sleeping? Please report as much information as possible using the [StreetLink](#) portal, including information such as where they are and what they look like. We get all StreetLink reports instantaneously and will then go out on shift to find the individual/individuals to provide them with support.

#### Contact

For more information about the partnership generally, please email

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