

My Home Contents Insurance Scheme



The National Housing Federation's My Home Contents Insurance Scheme may help to increase the take up of home contents insurance amongst your tenants.

Thistle Insurance Services Limited provide and manage the My Home Scheme on behalf of the Federation and are here to help you. As well as providing your tenants with a flexible pay-as-you-go insurance option, with cover tailored to meet the needs of your tenants, there are no additional costs such as administration fees.

Thistle will also provide the literature you require to help promote the service with no cost to you as a member.

Are you utilising call back?

If you already support of the My Home Scheme are you utilising the call back service?

For supporters who use this service we have seen an improvement in take up. Thistle have a dedicated and experienced team who will call your tenants at a convenient time.

If you would like further information regarding the call back service, please contact Thistle Tenant Risks.

Testimonial

'We have been working with Thistle for a number of years now and find that they offer us a very good level of service. They respond quickly to enquires and arrange regular review meetings to discuss our scheme and how we can work together to increase the number of our residents that join the scheme. Thistle regularly offer training for staff as well as marketing materials to continually promote the scheme.

With Thistle's help we've introduced a call back service that our staff and residents now use to let us know a resident is interested in learning more about the scheme. Since we've been working together on this the take up has increased and our staff are mentioning the product much more to our residents not just relying on the sign-up process. We are really pleased at how well this is working and the feedback from our staff and residents has been really positive.'

Sarah Randall, Insurance Officer - Sovereign
24/06/2020

Contact us

If you would like a supply please of application packs or promotional flyers, or you simply want further information, please contact a member of our team today using the details below, confirming your contact details, delivery address and quantities required.

Phone: **0345 450 7288**

Monday - Friday 9am - 5pm

Email: myhome@thistleinsurance.co.uk

