

## Cambridge Housing Society Limited

# Langdon House

### Inspection report

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### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Langdon House is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. Langdon House is registered to provide personal care and accommodation for up to 52 people. Langdon House does not provide nursing care. At the time of the inspection there were 43 people living in the service.

We found the following examples of good practice.

Visitors had their temperature taken, completed a health questionnaire and wore personal protective equipment (PPE).

The home had an ample supply of PPE. All staff had received training in the correct use of PPE, and how to take it off and put it on safely. The home had boxes of PPE and other essentials such as laundry bags ready to be used if anyone displayed symptoms or tested positive for Covid-19.

People were supported to have regular contact with their families and friends through video and telephone calls. The registered manager also sent regular newsletters and photos to families so they could see what their family member had been doing.

Whole home testing was carried out on both people living in the home and staff on a regular basis. If anyone had symptoms of Covid-19 they were tested immediately and isolated until the results were received.

Cleaning of the home, including frequently touched surfaces, had increased to reduce the risk of transmission of infection. There were ample supplies of cleaning equipment to reduce the spread of infection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Langdon House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.