

COVID19 UPDATE - January 2021

Staying safe, we're here to help you and your loved one

Everyone deserves to feel **safe and secure** in their lives and that is even more important now than ever before. In each of our care homes our responsibility is for the safety of all residents and staff members whilst supporting all aspects of their wellbeing.

Our Priorities

✓ **Welcoming new residents**

We have a number of infection control protocols to ensure we reduce the risk of new infections, including:

Requiring a COVID-19 clear test as well as a full health history from any new resident that is discharged from hospital or another care setting. Where tests are not available, we put additional measures in place to reduce possible risks;

Caring for any new resident in isolation for 14 days, with the full use of PPE and twice daily health check.

✓ **Vaccinations for our staff and residents are now taking place**

✓ **We are regularly testing Staff and Residents**

All staff are being tested 3 times weekly

Residents are being tested once a month

✓ **We have robust infection control measures in place and have abundant supplies of Personal Protective Equipment.**

Please be assured that, we continue to have robust infection control measures and Personal Protection Equipment (PPE) in place. Our staff are using this in accordance with the public health authority guidance. All of our staff wear face masks as a minimum and we remain confident in our supplies of this.

✓ **We're enabling safe visits that are taking place in our Designated Visitor Booth**

We are continuing to closely monitor Government guidance and will continue to adhere to any lockdown measures as they apply to the local community or to the care homes specifically. **Please note that specific details of how your visit will be managed will be provided by the respective home manager. All visits are at the home manager's discretion based on infection rates and recent test results and all visits are appointment only.**

If you have any further questions, please contact the care home of your loved one.

Thank you for your patience and cooperation.