Factual accuracy check form for the draft inspection report



Complete this form and return your submission to:

- email: HSCA_Compliance@cqc.org.uk or
- post: CQC HSCA Compliance, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA

*Inspection number	IN52-7524420861
*Location/organisation ID	1-101674987
Location name	Moorlands Court

^{*}This is on your letter with the draft inspection report. You must record these details correctly so we can identify you and consider your comments

What does your factual accuracy challenge relate to?	Use	Select section
Typographical/numerical errors	Section A	Yes/No
Accuracy of the evidence	Section B	Yes/No
Additional or omitted information we should consider – 'completeness'	Section C	Yes/No

Completed by name (see our privacy notice)	Denise Taylor
Position	Extra Care Services Manager
Date	25 th November 2019

CQC use only

Response prepared by name	Katy Aprofirei
Position	Inspector
Date	29 November 2019

Response reviewed by name	Cathryn Bramham
Position	Inspection Manager
Date	02 December 2019

Section A: Typographical/numerical errors in the draft inspection report

What to list here

· typographical or numerical errors

How to complete this section

- · list each error on a separate line
- if the same error is repeated, identify the first time it appears and add 'throughout the report'
- provide a brief explanation of the point you wish to make and specific reference to any supporting information

	Hospitals only:	Page no	Correction	For CQC use	
Point	Location or core service			Decision Yes/No/Partial	Response
A1					
A2					
A3					
A4					
A5					
A6					
A7					
A8					
A9					
A10					
A11					
A12					
A13					
A14					
A15					
A16					
A17					
A18					
A19					
A20					
A21					
A22					
A23					
A24					
A25					

If you wish to add more points and need extra rows, place the cursor outside of the righthand side of the last row and press enter.

Section B: Accuracy of the evidence in the draft inspection report

What to list here

- corrections to factually inaccurate evidence used in your inspection report
- this must relate to the position at the time of your inspection

How to complete this section

- · list each correction point on a separate line
- provide a brief explanation of the point you wish to make and specific reference to any supporting information
- for each point, you must specify exactly where we can find the information that supports your correction

	Hospitals only: Location or core service	Page no	Correction	For CQC use		
Point				Decision Yes/No/Partial	Response	
B1		9	Only a 3 course meal at Moorlands – 2 courses at the other 2 Schemes.	Yes	This has been amended to read that you offer two or three course meals.	
B2		13	Document is called "Your Choices" not Life Choices.	Yes	This has been amended to read, 'Your Choices'.	
B3						
B4						
B5						
B6						
B7						
B8						
B9						
B10						
B11						
B12						
B13						
B14						
B15						
B16						
B17						
B18						
B19						
B20						
B21						
B22						
B23						
B24						
B25						

If you wish to add more points and need extra rows, place the cursor outside of the righthand side of the last row and press enter.

Section C: Additional or omitted information we should consider – 'completeness' in the draft report

What to list here

- · additional information or information omitted from the draft report you think we should consider to inform our judgement of your service
- this must relate to the position at the time of your inspection

How to complete this section

- list each piece of information on a separate line
- provide a brief explanation of the point you wish to make and specific reference to any supporting information
- for each point, you must specify exactly where we can find the information that supports it

Point	Hospitals only: Location or core service	Page no	Additional/omitted information	For CQC use	
				Decision Yes/No/Partial	Response
C1					
C2					
C3					
C4					
C5					
C6					
C7					
C8					
C9					
C10					
C11					
C12					
C13					
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C17					
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C21					
C22	·				
C23					
C24					

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C25			
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If you wish to add more points and need extra rows, place the cursor outside of the righthand side of the last row and press enter.