

CHS Tenant Committee Agenda

Wednesday, 28th October, 2026, 6.30pm to 8.30pm

Meadows Community Centre, 299 Arbury Rd, Cambridge, CB4 2JL

And on Zoom <https://zoom.us/j/93552726933>

In attendance		CHS Officers	
Trish Laver (TL)	Chair	Chris Harris	CEO
		Tina Warren	Exec. Director of Homes
		Andrew Church	Exec. Director of Communities
Guests		Alice Purchase	Exec. Director of Customer Services
Anita Mobberley	Deputy Chair of the Board	Laura Papanikolaou	Customer Engagement Officer
Sam Brown	Housing Officer	Louise Higgins	Admin Assistant (Engagement)

Item	Subject	For action or discussion	Who	Time
1	Welcome, Housekeeping, Meeting etiquette & Apologies	information	Trish	6.30
2	Draft Minutes Matters Arising	action	Trish	6.35
3	Board Member introduction Regulatory Inspection judgement: what's next	information	Anita	6.40
4	Alice Purchase introduction	information	Alice	6.50
5	Social impact partnership event	information	Andrew	6.55
6	"Good to Great": what does great engagement look like?	workshop	Alice	7.05
7	Building Safety Measures and tenant engagement with contractors	discussion	Tina	7.55
8	Scrutiny team update	information	Louise	8.10
9	Complaints Panel update	information	Ruth	8.15
10	AOB <i>Next meeting:</i> <i>Including TSMs and BSMs</i>	information	Trish	8.20